

Krishna Bansal

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Profile

Data Analyst with almost 4 years of experience in solving multiple challenging business problems and performing high quality analytics. Working across Property & Life Insurance industry – I have served a range of analytics solutions like – data visualization, business reporting, data cleaning and exploration. Excellent team player, able to work under pressure and capable of meeting deadline.

Currently working with Xoriant, helping clients to identifying trends and patterns that improve operational efficiency and risk management in insurance portfolios.

Technical Skills

- SQL
- MS SQL
- Power Bi
- Excel
- JIRA
- Visual Studio

Professional Experience (Xoriant Solutions Pvt Ltd.)

DATA ANALYST | MARCH 2022 – PRESENT

Policyholder & Compliance Analytics Dashboard (Region-wise)

- Designed and implemented a comprehensive dashboard to track key insurance metrics, including policy sales, claim processing, customer/policyholder demographics, and policy renewal rates.
- Incorporated slicers and drill-through features to allow users to explore the data at various granularities, enabling detailed analysis by policy type, region, customer demographics, and more.
- Collaborated closely with product managers and cross-functional teams to define data requirements and ensure alignment with data initiatives.
- Automated data refresh processes and report distribution to ensure stakeholders received up-to-date information on a regular basis.

Claims Tracking Dashboard

- Developed a comprehensive Claims Tracking dashboard in Power BI to monitor and analyze claim status, providing real-time insights into key metrics such as approval rates, resolution times, and outstanding claims.
- Integrated data from various sources, including SQL databases and Excel files, and utilized Power Query to clean, merge, and transform the data into a consistent and reliable format for analysis.
- Proficient in Power BI and Quick sight for data visualization and reporting, including Sankey plots and drill-through reports.
- Conducted training sessions for internal teams on how to use the dashboard to track and analyze claims, improving their ability to identify trends and address issues more effectively.

Transaction View Dashboard

- Designed and implemented an interactive Power BI dashboard for tracking and analyzing key insurance transaction metrics, including policy sales, claims, premium payments, and renewals.
- Added slicers, drill-through capabilities, and time-period filters to allow users to analyze data by region, policy type, claim status, and other key variables, enhancing the dashboard's flexibility and interactivity.
- Built custom datasets by implementing SQL joins, CTEs, aggregations, and subqueries.
- Extensively used Excel and Power BI Power Query Editor functions to transform and clean the data.
- Applied time intelligence, iterator, aggregator, and filter DAX functions to create measures and calculated columns.

JUNIOR DATA ANALYST | MARCH 2021 – 2022

- Performed initial data analysis and provided actionable insights to management through Excel and Power BI dashboards.
- Supported senior data analysts in gathering, cleaning, and processing raw data for various business units.
- Collaborated with cross-functional teams to enhance data collection processes, ensuring data integrity and completeness.
- Conducted data cleaning by handling missing values, removing duplicates, and normalizing data for analysis.
- Documented the steps taken during the cleaning and transformation process to ensure repeatability and traceability.

Education

MBA - MARKETING AND ENTREPRENEURSHIP | MAY 2021 | IIEBM - INDUS BUSINESS SCHOOL, PUNE

BACHELOR OF SCIENCE - GENERAL SCIENCE | MAY 2019 | JAIPUR NATIONAL UNIVERSITY, JAIPUR